

ABSTRACT OF THE DISCLOSURE

[0120] A system and method for performing Electronic Invoice Presentment and Payment (EIPP) dispute resolution processing with line item granularity is disclosed. A server makes available to a purchasing entity one or more invoices that each contain one or more line items that have been provided by a providing entity. A designated approver associated with the purchasing entity approves or rejects the line items and submits these decisions to the server. In response to disputed line items, the server initiates a dispute resolution process that includes making an indication of the disputed line items available to the providing entity, facilitating a provider resolution process whereby resolvers associated with the provider may dispute or approve the disputed line items reflected in the indication, and making the results of the provider resolution process available to the purchasing entity.

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